

SportingPulse

Sportzware *Central*

DATA MANAGER USER GUIDE



❖ *Technology for Champions*

www.sportingpulse.com

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Minimum System Requirements

Processor: Pentium I (or equivalent)

RAM: 64 MB

Screen Resolution: 800 x 600 or higher

Operating Systems:

Windows 2000

Windows NT

Windows XP

Windows 2003

Browser:

Internet Explorer 5.0

Hard Drive Space: at least 500 MB Free

The Data Manager may work on other computers less than the above, but we are unable to provide support for anything below the above requirements.

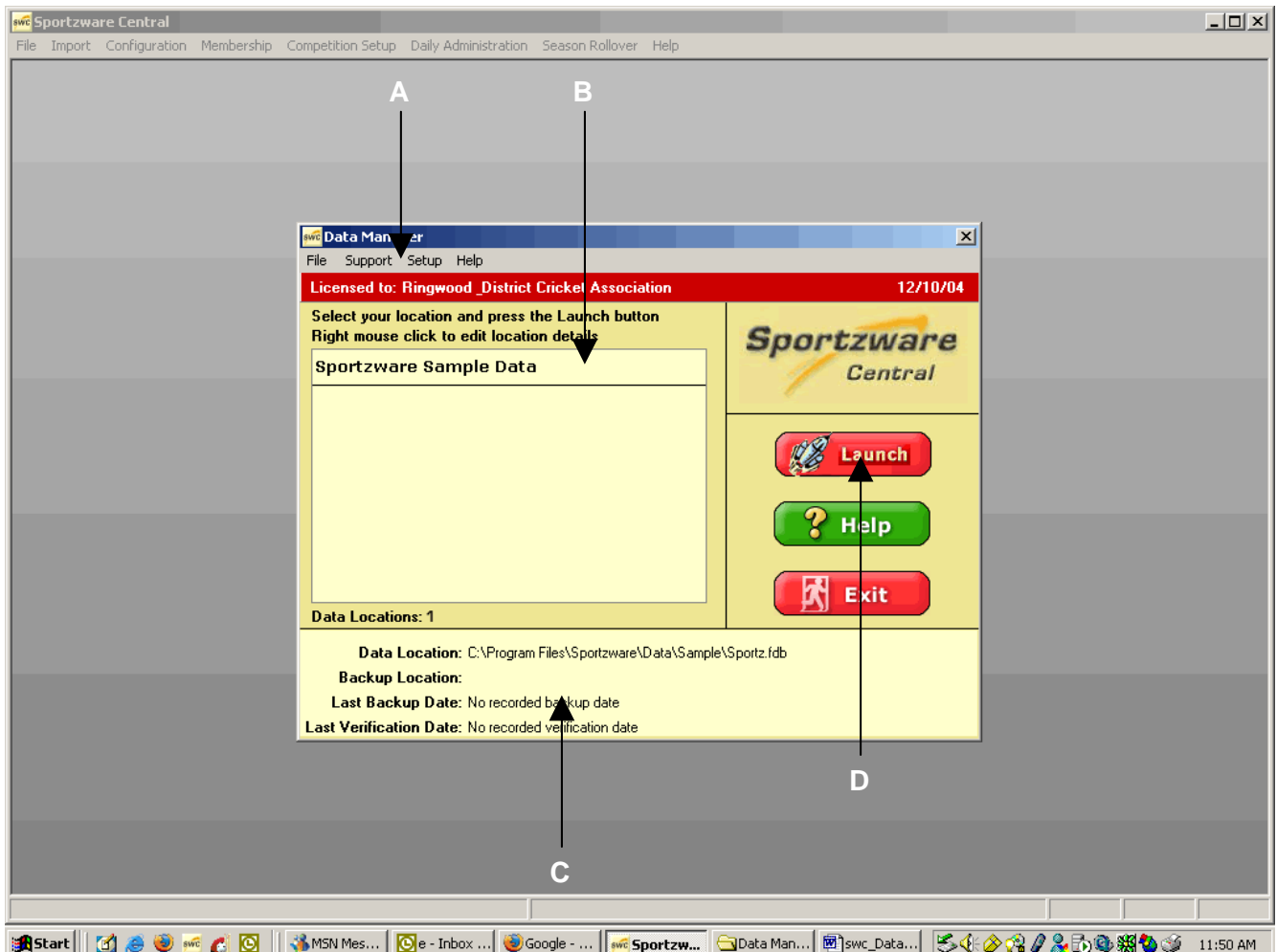
Paradox

Versions of Sportzware Central earlier than Version 5 used a Paradox database. As of Sportzware Central 5.3 the program no longer supports Paradox Database in any form.

If you are attempting to load a paradox dataset then contact SportingPulse Support for assistance.

Welcome to the Data Manager

The Data Manager is the first screen you will encounter when you first load Sportzware Central. Its primary purpose is to act as a utility to allow you to efficiently manage and maintain your Sportzware Central data.



A. File Menu

Is where all options for the Data Manager are located

B. Locations

Is a list of data locations that you have added to your list

C. Location Details:

Are the details of the location you currently have selected

D. Launch Button

Will load the location that is currently selected in your locations list when you click on this button.

File Menu

The following is a brief explanation of each File Menu option in the Data Manager:

NB: The items below that are displayed in your Data Manager will vary depending on the database type of the data location you have selected.

FILE

Remove Location

Removes the selected location from your Data Manager

Add Location

Load Existing Database (or backup file)

Adds an existing Database to your Data Manager from a file on your computer or a backup file.

Make New Database

Adds a new blank Sportzware location to your Data Manager

Check/Repair Tables

A utility to check your data of the selected location for corruption and if necessary repair them.

Backup/Restore/Compact

A utility to Backup your selected data location or to restore a previously backed up location. It will also compact a Firebird database if required.

Exit

Closes and exits the Data Manager

SUPPORT

Zip and Email

A utility that allows you to Zip and Email your data to SportingPulse Support or another email address of your choice.

Upgrade Sportzware Central

Upgrades Sportzware via either the Internet or CD.

View Upgrade Log

Displays the log from past upgrades, showing any errors that have occurred.

Support Website

A link to the SportingPulse Support Website

SETUP

Workstation Settings

Allows you edit settings relating to Email, Backup and Upgrading.

HELP

Version Check

Provides information about your Computer, Operating System and your Sportzware Central installation.

User Guide

Displays the Sportzware Central Data Manager User Guide.

Release Notes

A link to the latest release notes for Sportzware Central.

License Agreement

A link to the Sportzware Central license agreement.

Register

Displays the Sportzware Central Registration Screen where the user can enter their Sportzware Central Registration Name, Registration Key and Network Licence Code.

Crystal Reports Version

Summary information about the version of Crystal Reports that is installed with Sportzware Central.

System Info

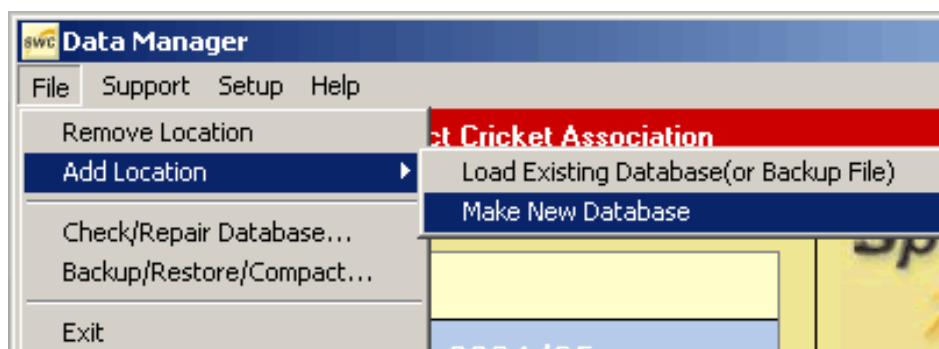
Summary information about the system that Sportzware Central has been installed upon.

About

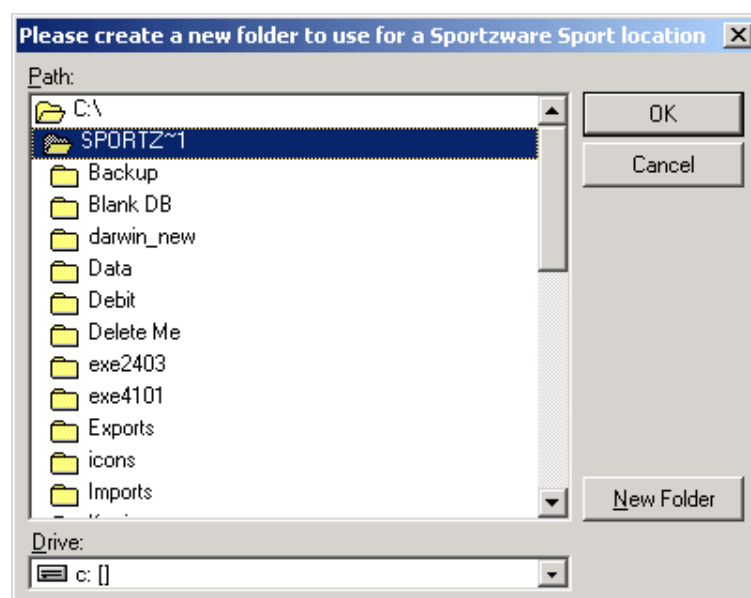
Summary information about Sportzware Central.

Add New Sportzware Central Location

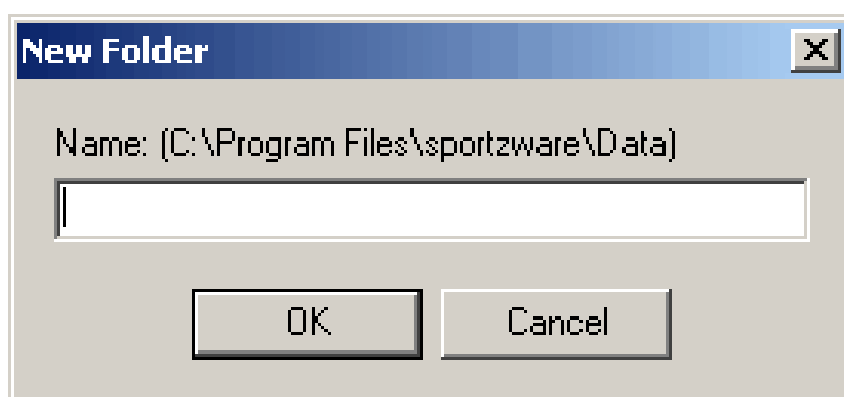
1. Go to the 'File' menu, select 'Add Location' and then select 'Make New Database'.



2. Click on the 'New Folder' button



3. Enter a name the represents the new location you are about to create.



4. Click on the 'OK' button to create the new folder and to create the new data location.
5. Ensure the details are correct for the location and then click on the 'OK' button to complete the process.

Edit Location

Description:

Data Location:

Network Location:

Server:

Login Details:

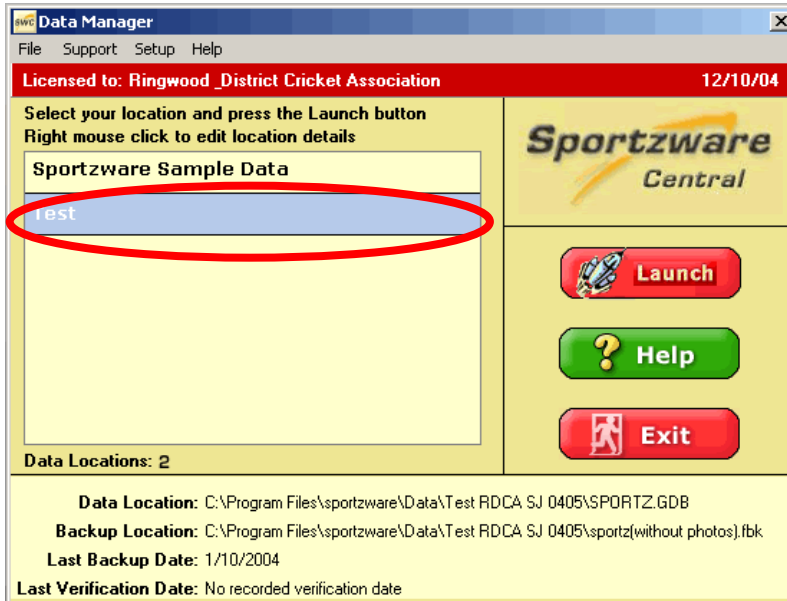
Username:

Password:

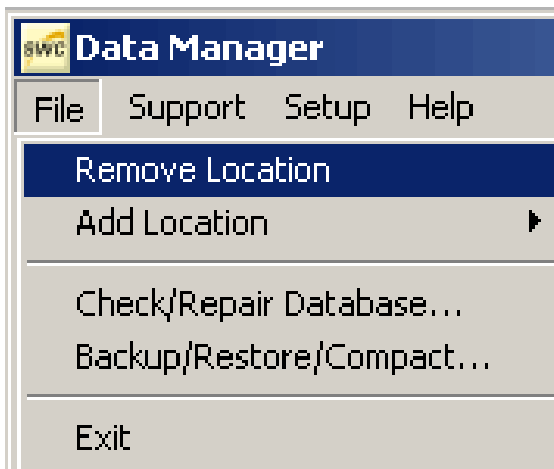
Test data

Remove Location

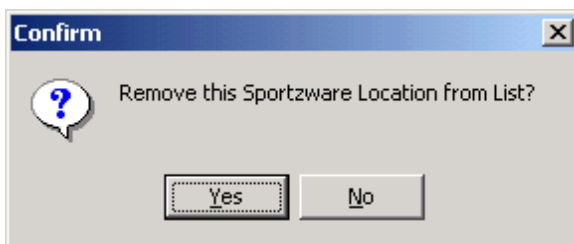
1. Select the location you wish to delete from your list of data locations.



2. Go to your 'File' menu and select 'Remove Location'



3. You will be prompted to confirm whether you are sure that you wish to remove the selected location from the list. To remove the location click on the 'Yes' button or click on the 'No' button if you do not wish to remove the location.

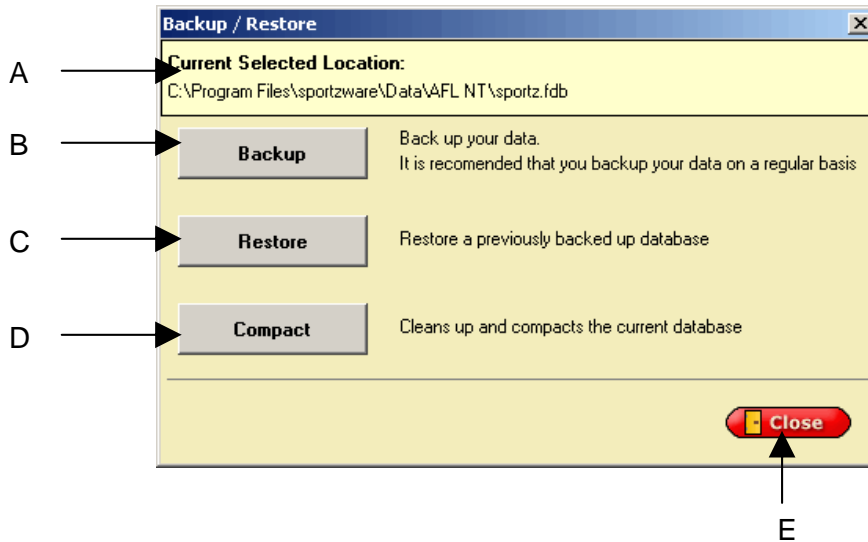


4. The data location should now have been removed.

Backup / Restore / Compact

This utility is designed to make the process of backing current and restoring old data sets simple.

It is essential that you back your data up on a regular basis.



A. Current Selected Location

Displays the current location where your selected data set can be located.

B. Backup

This will allow you to back up the selected data set

C. Restore

This will allow you to restore a previously backed up data set

D. Compact

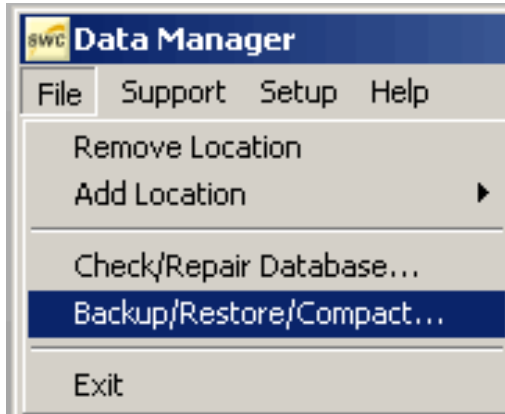
This will allow you to compact a Firebird database, which may help the performance of the database.

E. Close

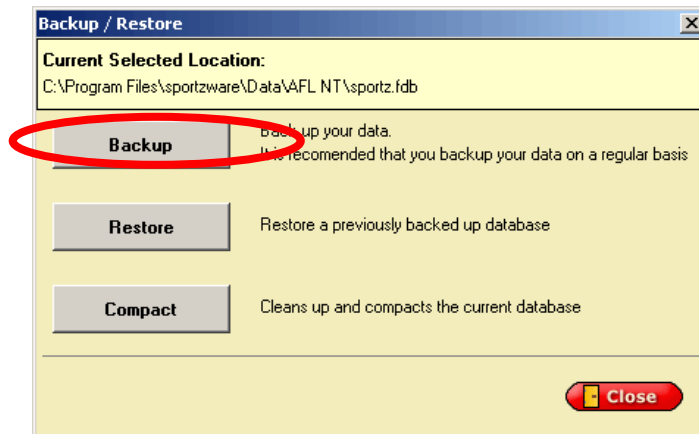
This will close an exit the utility.

Backup

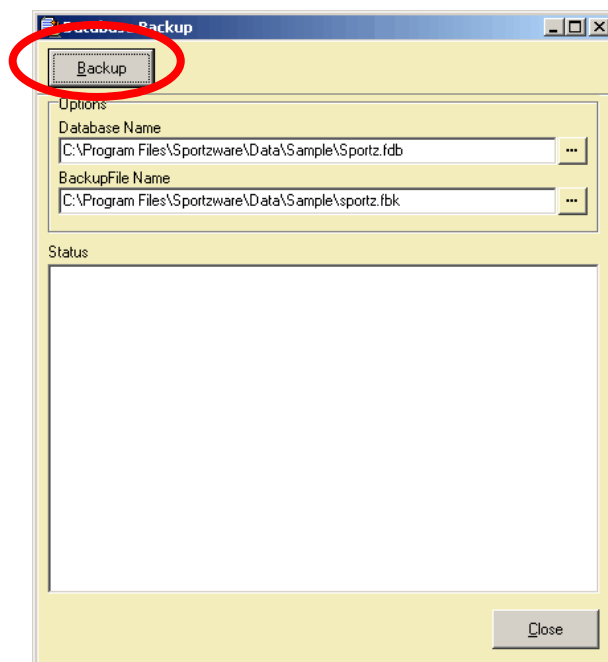
1. Go to the 'File' menu and select 'Backup/Restore/Compact'



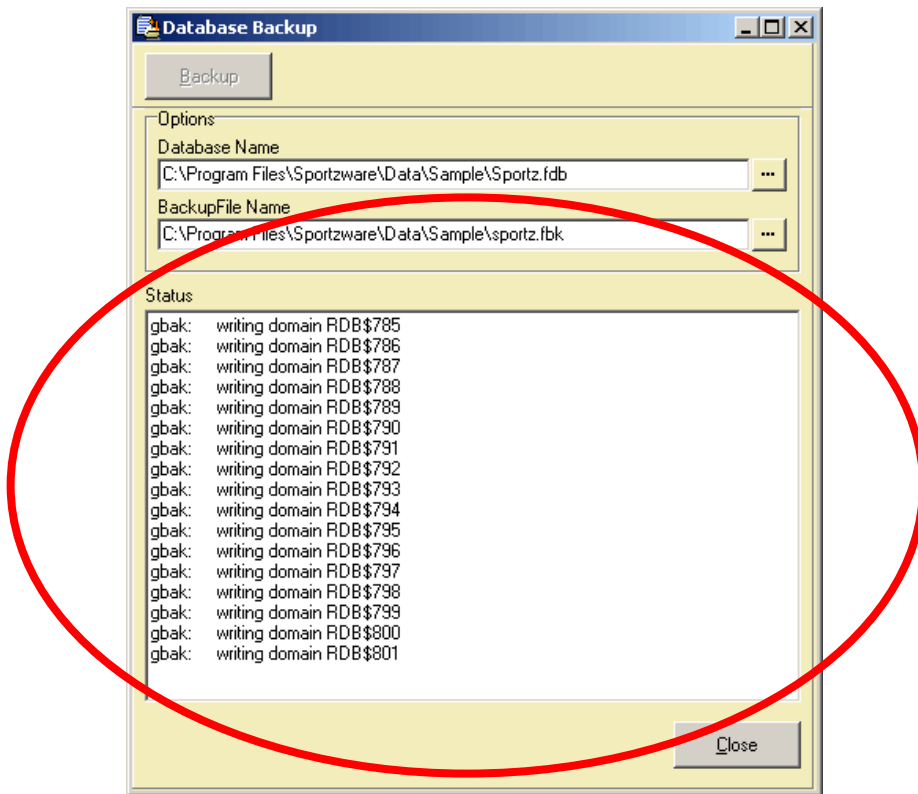
2. Click on 'Backup'



3. The Database Backup screen will now appear and to commence backing up your selected database click on the 'Backup' button.



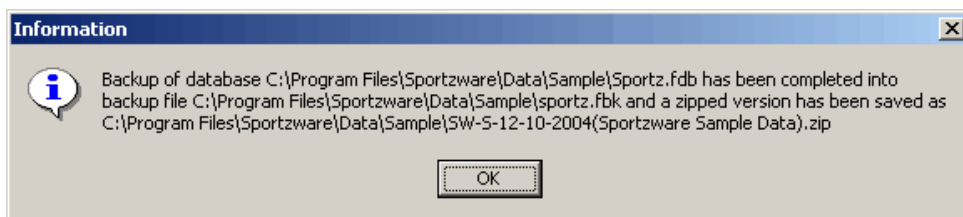
4. Your data will now be backed up. The progress of your backup will be displayed in the status box.



5. Once your database has been backed up a progress screen will be displayed while it zips up your backup.

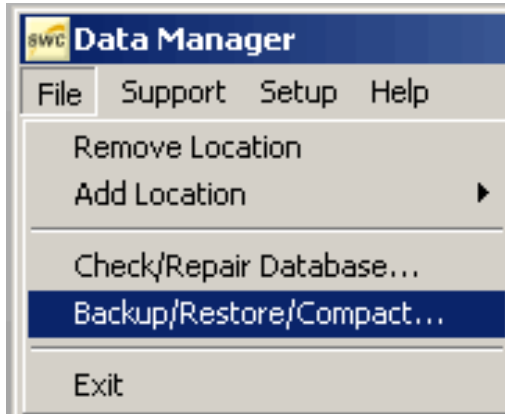


6. You should now get a dialog box telling you that your data has been successfully backed up and the location to where it has been backed up to.

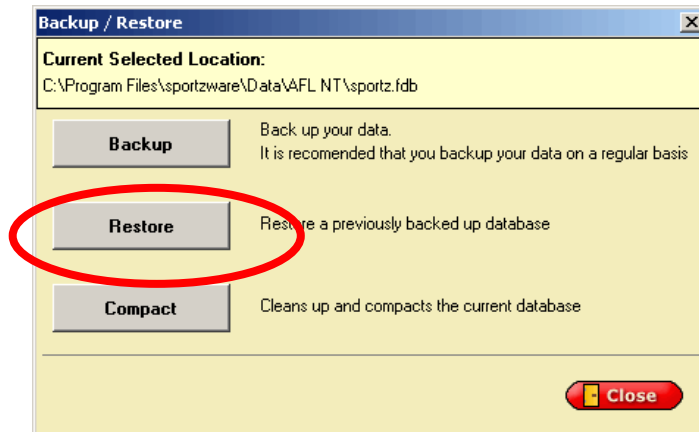


Restore

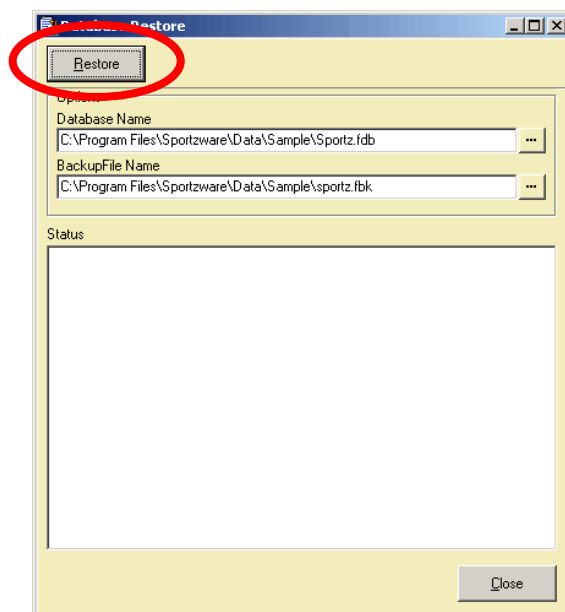
1. Go to the 'File' menu and select 'Backup/Restore/Compact'



2. Click on 'Restore'



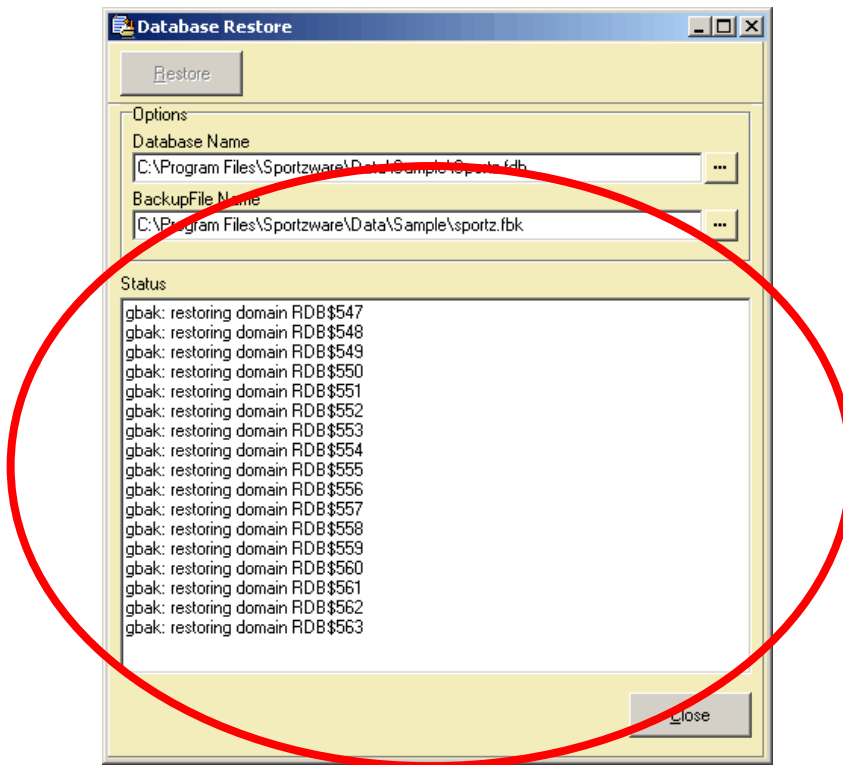
3. You will now be presented with a screen with the location of the database you want to restore to, the database you want to restore from and a restore button.



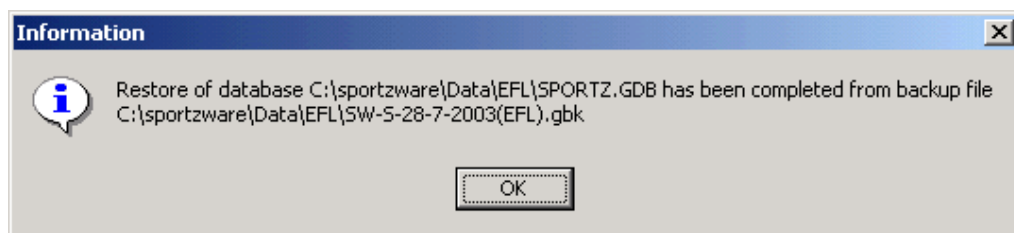
Ensure that the details are correct and then click on the 'Restore' button to restore your data. If you need to change any of the locations then the icons with the three dots will allow you to search for the correct or your preferred locations.

It is always recommended to back up your data before restoring an old data set. It is also not recommended to restore data over an existing database, but recommended to restore over a blank database.

4. Your data will now be restored. The progress of your restore will be displayed in the status box.

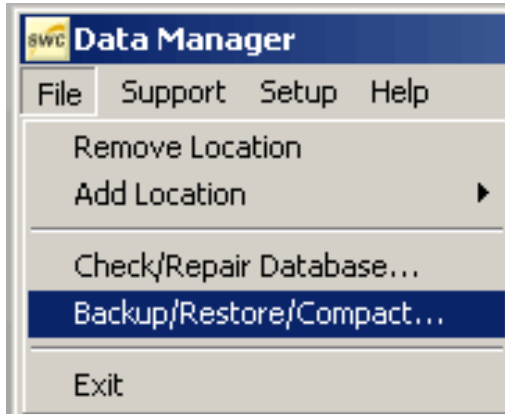


5. Your data will now be restored up. You should now get a dialog box telling you that your data has been successfully restored.

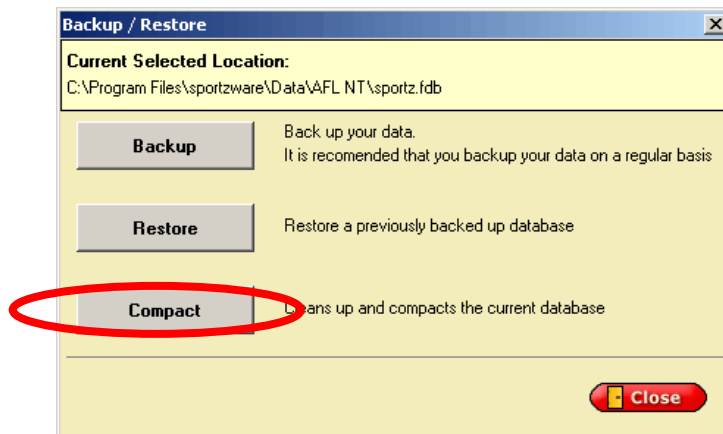


Compact

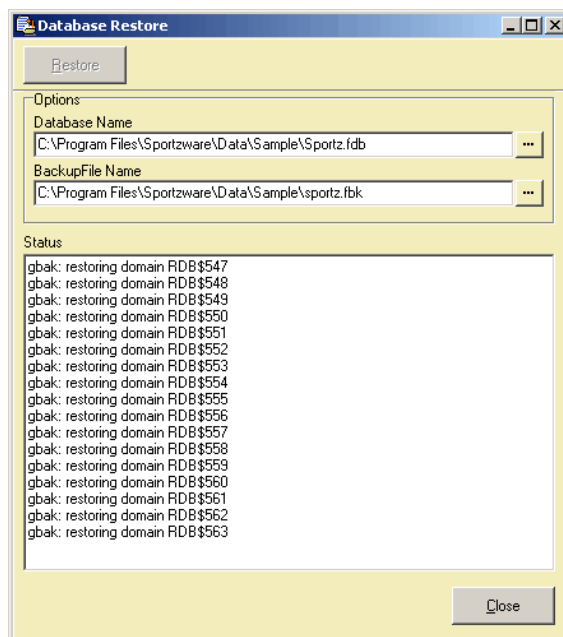
1. Go to the 'File' menu and select 'Backup/Restore/Compact'

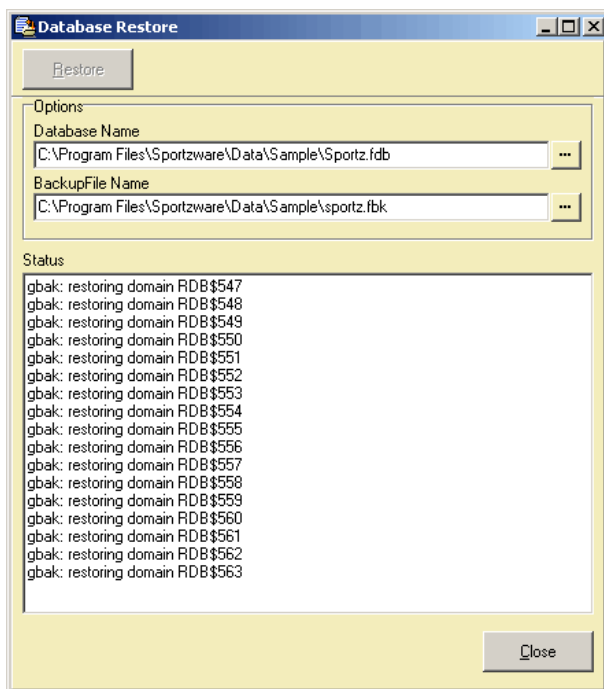


2. Click on 'Compact'

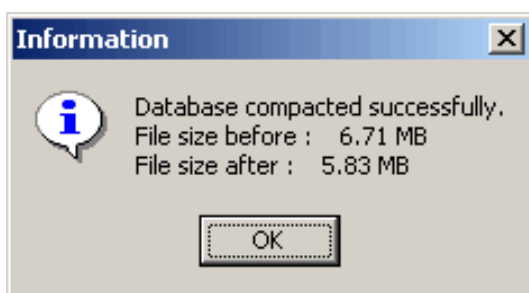


3. Your data will now be backed up and then restored in order to compact your database





4. Once your database has been compacted, a message will come up displaying the file size before the database was compacted and the file size after it was compacted.



Zip and Email

The screenshot shows a 'Zip and Email' dialog box with the following fields and controls:

- To:** support@sportingpulse.com (Callout A)
- Email:** court@rdca.com (Callout B)
- Subject:** Sportzware Sample Data Sportzware Data (Callout C)
- Priority:** Normal (Callout E)
- Return Receipt:** (Callout D)
- Description:** A large text area for typing a problem description (Callout F)
- Attachments:** A list showing 'S/W-S-12-10-2004-3(Sportzware Sample Data).zip' and 'Info.txt' (Callout G)
- Mail Server Details:** Includes radio buttons for 'Data Manager' (selected) and 'Outlook', and a text field for 'mail.sportingpulse.com' (Callout H)
- Buttons:** 'Attachment' (Callout L), 'Send' (Callout K), and 'Cancel' (Callout J)

A. To

This is the email address to where you wish to send your data. By default this will be support@sportingpulse.com.

B. Email

This is your email address or the address to which you would like any reply emails sent to.

C. Subject

This is the subject of the email. The default subject will be 'Sportzware Problems from' and the name of your organisation.

D. Return Receipt

If you check this you should receive an email back when the email is received by the person you have sent it to.

E. Priority

Sets the priority you would like the user receiving the email to place on it. By default this is set to normal.

F. Description

This is a summary of the problem you have experienced with your data and the reason you are 'Zip and Emailing' it to SportingPulse Support.

G. Filename/Content Type

This is a list of the attachments and their types that have been attached to the email.

H. Data Manager

This option indicates that you are going to send this email using the mail server that you have entered into the text box.

I. Outlook

This option will try to send the email from Outlook. You must have Outlook installed on your computer to use this option.

J. Cancel

This will cancel the sending of the email.

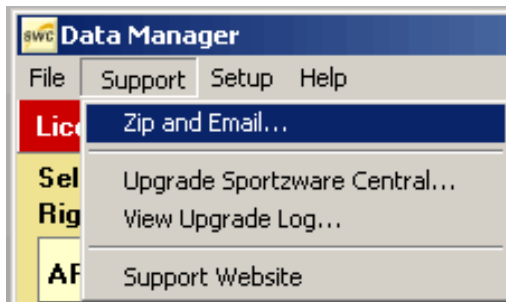
K. Send

This will send the email to the address that is entered into the To field.

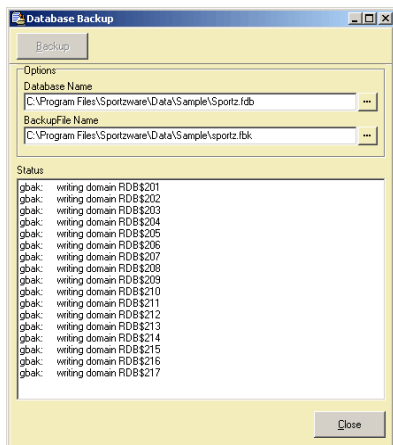
L. Attachment

This allows you to change or add attachments to the email that are being sent with this email.

1. Go to the 'Support' menu and select 'Zip and Email'.



2. Your data will now be zipped and a progress screen will be displayed.



3. The email utility will now be displayed on the screen.

The screenshot shows a 'Zip and Email' dialog box. The 'To:' field is filled with 'support@sportingpulse.com', the 'Email:' field with 'court@dca.com', and the 'Subject:' field with 'Sportzware Sample Data Sportzware Data'. The 'Priority:' dropdown is set to 'Normal', and the 'Return Receipt' checkbox is unchecked. A text area below contains the instruction: 'Please type a description of your problem below and click the Send Button once you are online:'. Below the text area, a list of attachments is shown: 'SW-S-12-10-2004-3(Sportzware Sample Data).zip' and 'Info.txt'. The 'Mail Server Details' section has radio buttons for 'Data Manager' (selected) and 'Outlook', with a text field containing 'mail.sportingpulse.com'. At the bottom are buttons for 'Attachment', 'Send', and 'Cancel'. The status bar at the bottom left says 'Offline'.

Enter some text explaining the nature of your problem. Be sure to identify yourself and the organisation you are from. Once you have completed this text click on the send button to send your data to SportingPulse Support.

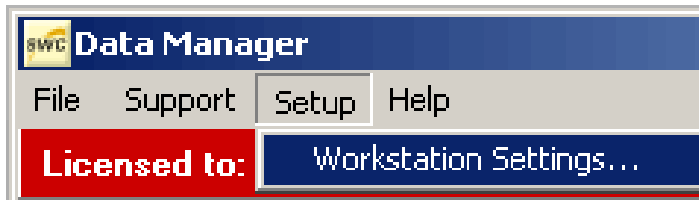
You will need to ensure that you are connected to the Internet when you try to email your data.

Upgrade Sportzware

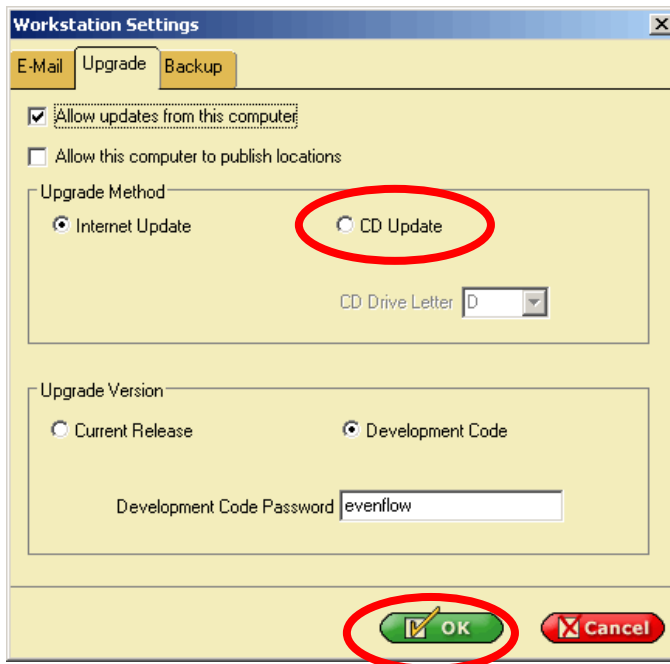
There are two methods for updating Sportzware: Internet and CD

Upgrading From CD

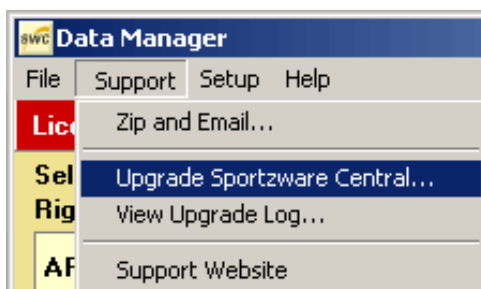
1. Go to the 'Setup' menu
2. Select 'Workstation Settings'



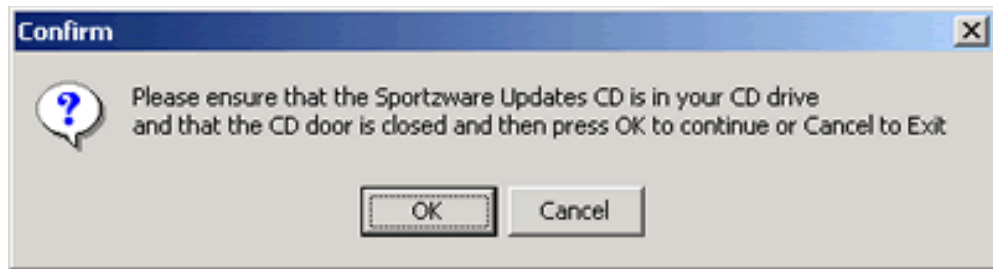
3. On the 'Upgrade' tab check 'CD Update'



4. Click on the 'OK' button
5. Go to the 'Support' menu
6. Select 'Upgrade Sportzware Central'



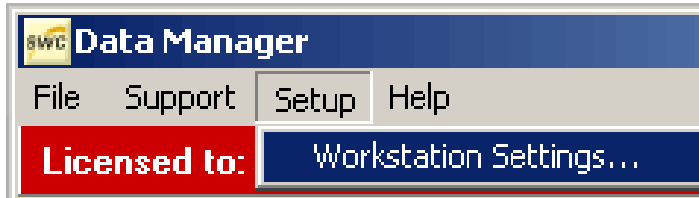
7. You will now be prompted to ensure that the Sportzware CD is in your CD Drive. Once you are sure that it is in the CD Drive, click on the 'OK' button.



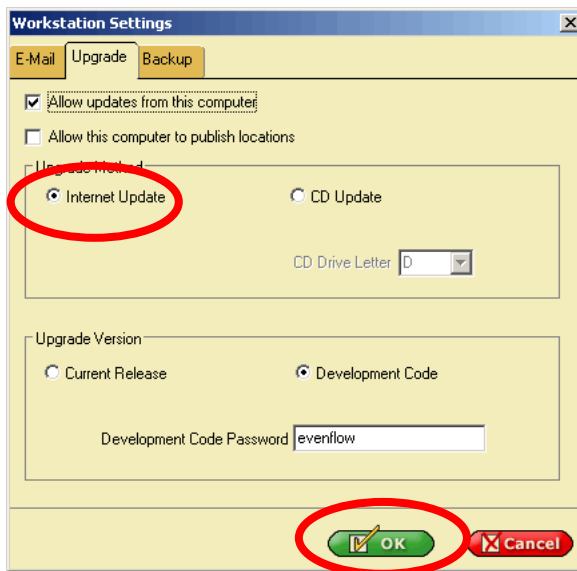
8. A message will appear telling you, how many files are going to be updated. Click on the 'Yes' button to proceed.
9. Sportzware will now be upgraded from the updates contained on the CD
10. Once the upgrade is complete a message will appear telling you how many files have been updated. Click on the 'Ok' button to close the message.
11. Updating Sportzware should now be complete

Upgrading From The Internet

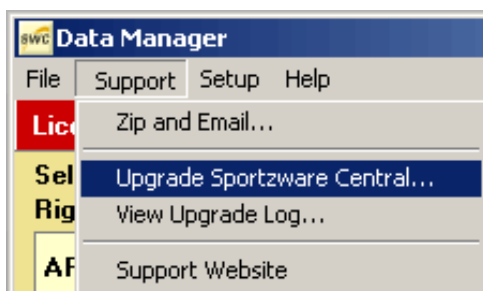
1. Go to the 'Setup' menu
2. Select 'Workstation Settings'



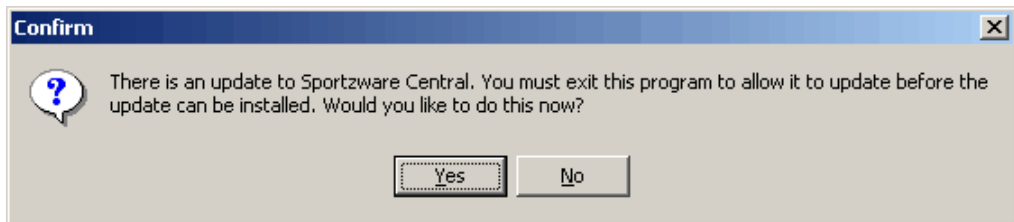
3. Under 'Upgrade Method' check 'Internet Update'
4. Click on the 'OK' button



5. Ensure that you are connected to the Internet
6. Go to the 'Support' menu
7. Select 'Upgrade Sportzware Central'



8. A message will appear telling you, how many files are going to be downloaded and updated. Click on the 'Yes' button to proceed.
9. The files will now be downloaded.
10. Once the upgrade is complete a message will appear telling you how many files have been updated. Click on the 'OK' button to close the message.
11. You will then be prompted with a message asking you to exit the program to allow it to update. Click on the 'Yes' button to complete the upgrade.

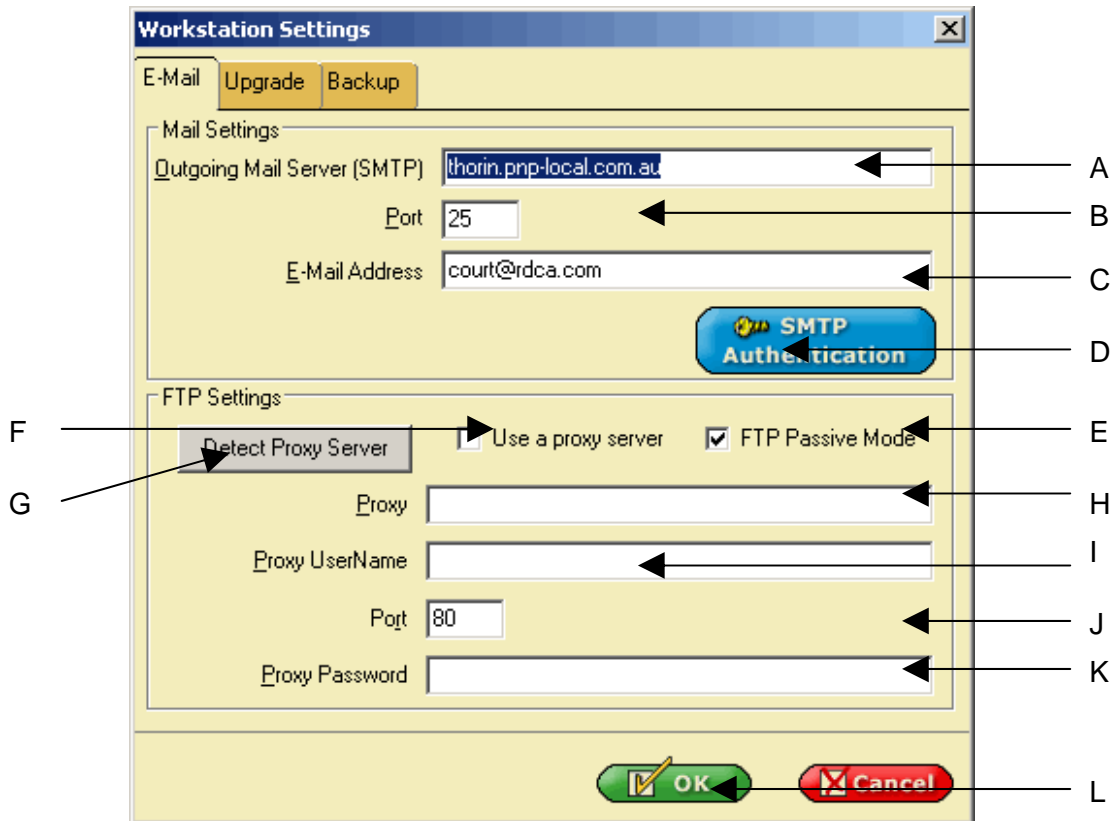


Workstation Settings

Workstation Settings are a series of settings that are specific to the particular Workstation for which you are running the Data Manager on.

E-Mail

This screen requires you to enter details to allow you send email for utilities such as Zip and Email and or for sending errors to SportingPulse Support.



A. Outgoing Mail Server (SMTP)

This is the name of your outgoing mail server by which you send outgoing mail. This is provided by your Internet Service Provider.

B. Port

This is the port by which you send email. By default it should be 25.

C. E-Mail Address

This is your email address to which email should be replied to.

D. SMTP Authentication

If your email account requires SMTP authentication you can enter the appropriate details on the screen that comes up, after clicking on this button. It is highly unlikely that you will need to use this feature.

E. FTP Passive Mode

This is another way of sending FTP, which you can use depending on the setup of your network.

F. Use Proxy Server

If your network uses a proxy server then you will need this box checked and you will be required to enter the information regarding your proxy server in the below fields.

G. Detect Proxy Server

This will check whether or not the Data Manager can detect a Proxy Server on your network.

H. Proxy

This is the address of your proxy.

I. Proxy UserName

This is the Username of your proxy

J. Port

This is the port which your proxy server uses. By default it should be 80.

K. Proxy Password

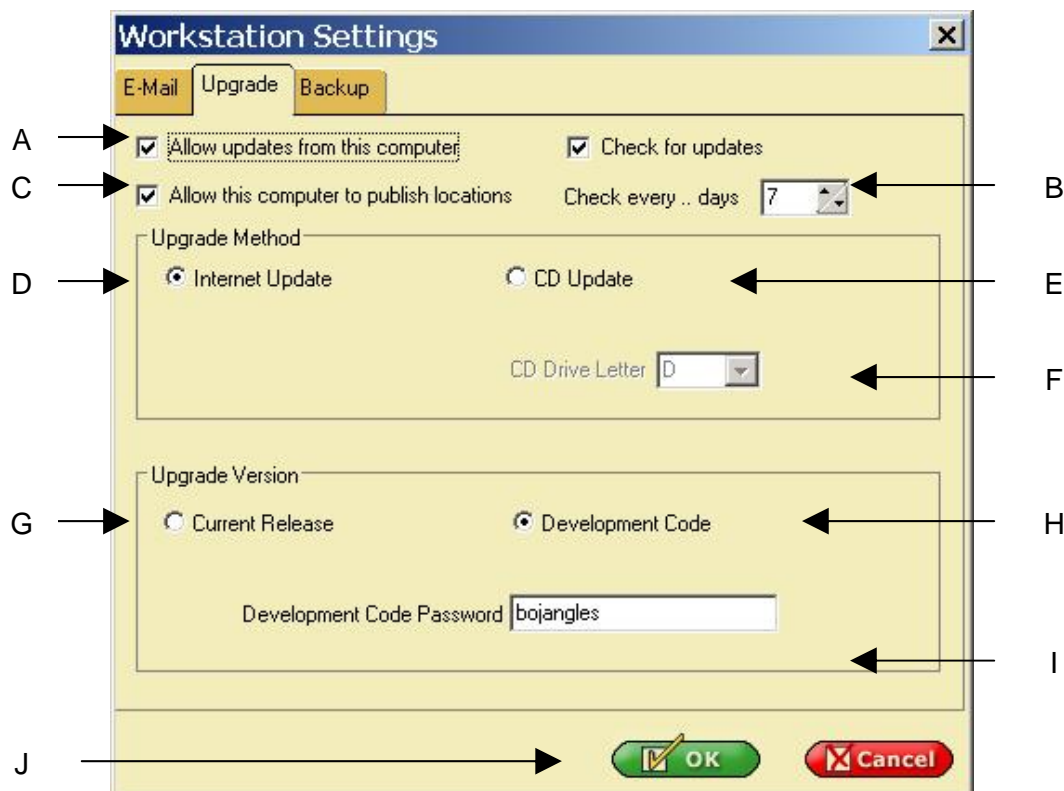
This is the password for your proxy server.

L. Ok and Cancel

The 'Ok' button will save all changes and close the screen, whilst the 'Cancel' button will close the screen with out saving changes.

Upgrade

This screen is where you set the details for upgrading Sportzware to the latest version available.



A. Allow Updates from this computer

This specifies whether or not users can upgrade Sportzware from this workstation. If checked then when selecting 'Upgrade Sportzware' from the 'Support' menu.

B. Allow this computer to publish locations

If you are on a network environment, checking this option will allow the locations to be available from other workstations.

C. Check for updates / Check ever ... days

This prompts you to check for updates for the period that you have set in the speed box.

D. Internet Update

This option will update Sportzware from the SportingPulse Support FTP site.

E. CD Update

This option will update Sportzware from a Sportzware CD that you have obtained from SportingPulse Support.

F. CD Drive Letter

This is the Drive which will be used to update Sportzware when the 'CD Update' option is selected.

G. Current Version

This option will update your Sportzware code with the current release code.

H. Development Code

This option will update your Sportzware code with the development code. This feature is only used for testing Beta Versions prior to a new release.

I. Development Code Password

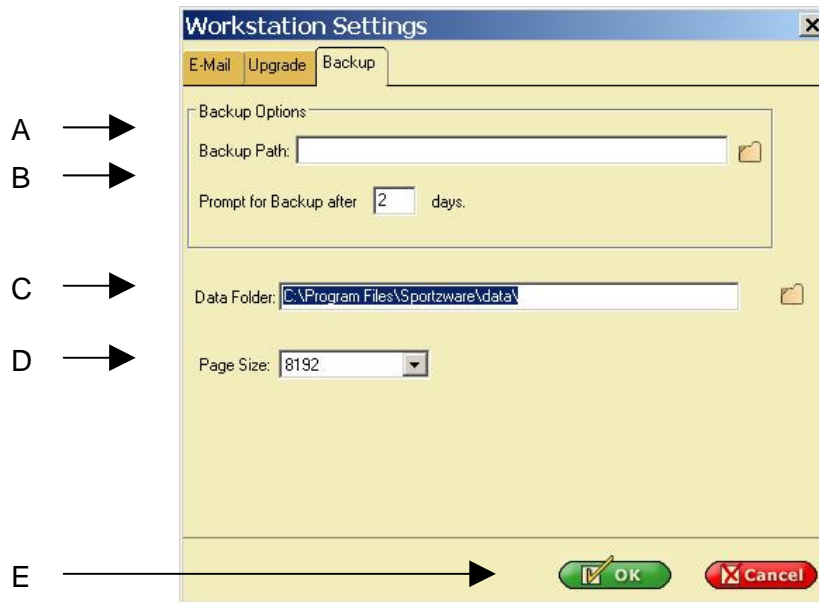
This is the password to be able to update your Sportzware with development code.

J. Ok and Cancel

The 'Ok' button will save all changes and close the screen, whilst the 'Cancel' button will close the screen with out saving changes.

Backup

This screen allows you set the path for backing your data to and the number of days to prompt you for when you have not backed up.



A. Backup Path

Is the location to where backups will be stored.

B. Prompt for Backup

Is the number of days without backup before the manager will prompt you to backup.

C. Data Folder

This the location of your blank Interbase dataset. This is the dataset that will be used to create new locations.

D. Page Size

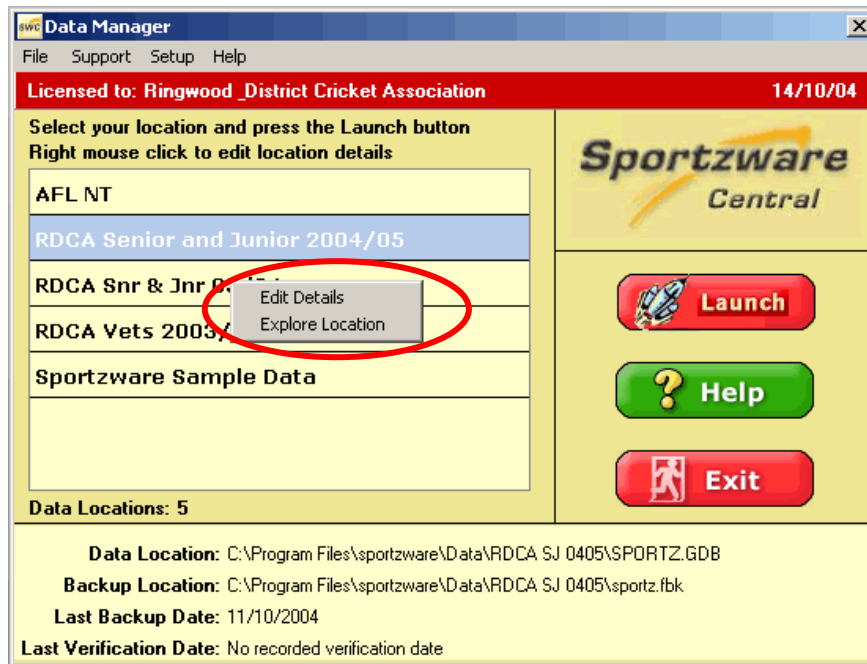
This is an advanced option and should only be altered if directed to do so by SportingPulse Support.

E. Ok and Cancel

The 'Ok' button will save all changes and close the screen, whilst the 'Cancel' button will close the screen with out saving changes.

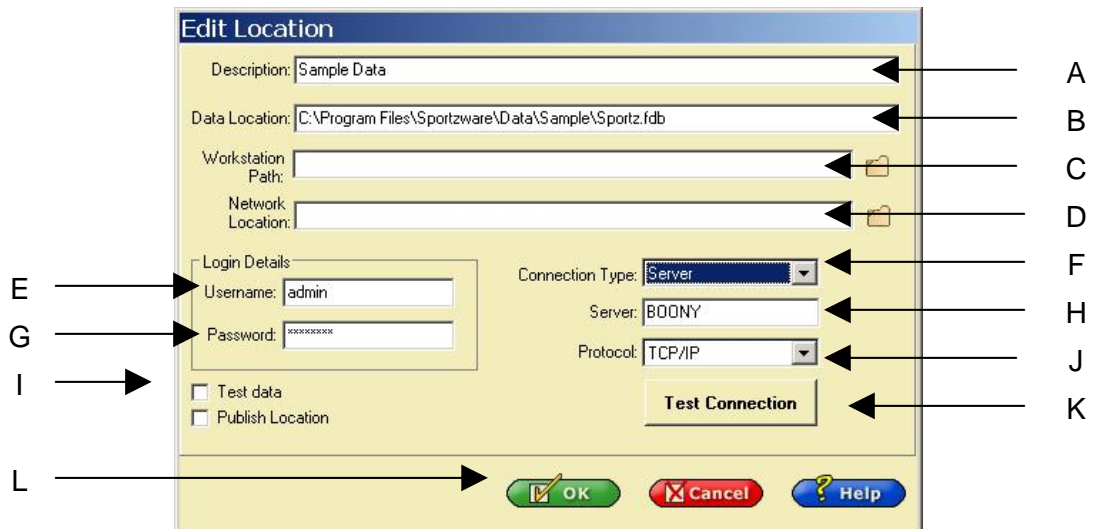
Right Click Menus

- 1) Place the mouse over the list of data location and click the right mouse button



- 2) The right click menu that appears provides you with two options:

- I. **Edit Details:** Will produce a screen displaying the details of the particular data location, which is editable by the user.



A. Description

The name of the location which appears in the list of locations in the Data Manager.

B. Data Location

The path to where the data is stored. If you are looking at the location on a workstation on a network, then this path will be the true path of the data on the server machine.

C. Workstation Path

This is only applicable for instances where Sportzware Central has been networked. The location of the data on the networked drive needs to be selected in this box.

D. Network Location

This is only applicable for instances where Sportzware Central has been networked. The location of the SportzIB.exe file on your server can be entered here, but In most cases this will be blank.

E. Username

Your username for logging into Sportzware. If you do not want to automatically log into a location leave this field blank.

F. Connection Type

You can select one of two types of connections here: Local or Server. In the majority of instances you will select Local, but where the installation of Sportzware Central is being used as a Server then you would select the connection type of Server.

G. Password

Your password for logging into Sportzware. If you do not want to automatically log into a location leave this field blank.

H. Server

This is the name of the computer where the data is stored. This will be empty if you have installed a stand alone version of Sportzware Central.

I. Test Data

Selecting this option will display a different background to indicate that you are running Test Data.

J. Protocol

Select either TCP, Net Beui or SPC. The type you select is dependent upon your network setup. The majority of users will need to select TCP.

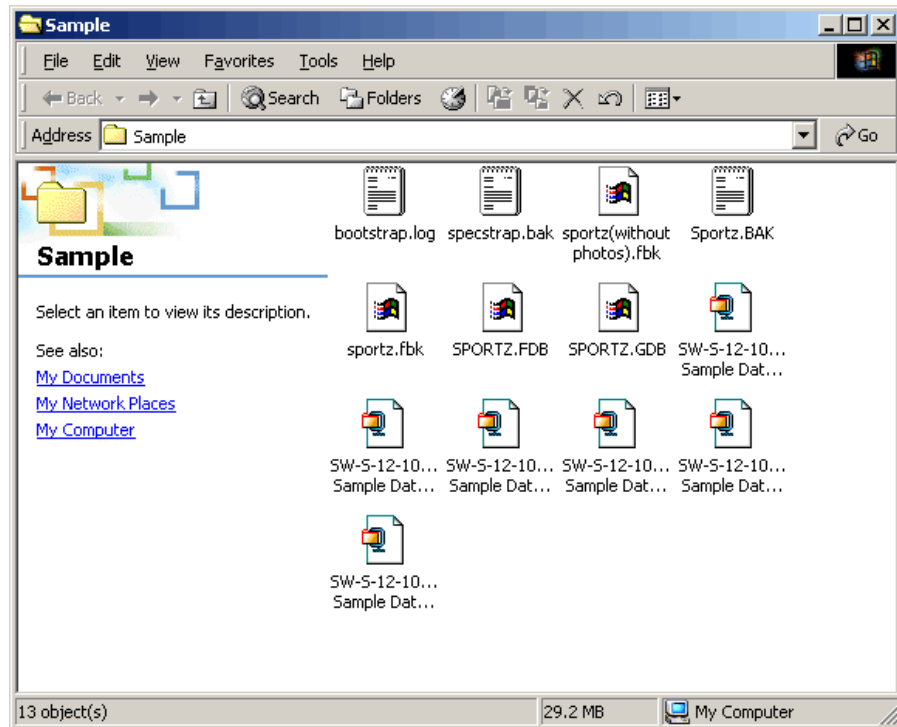
K. Test Connection

This will test to see if the workstation can connect to the server machine.

L. Ok and Cancel

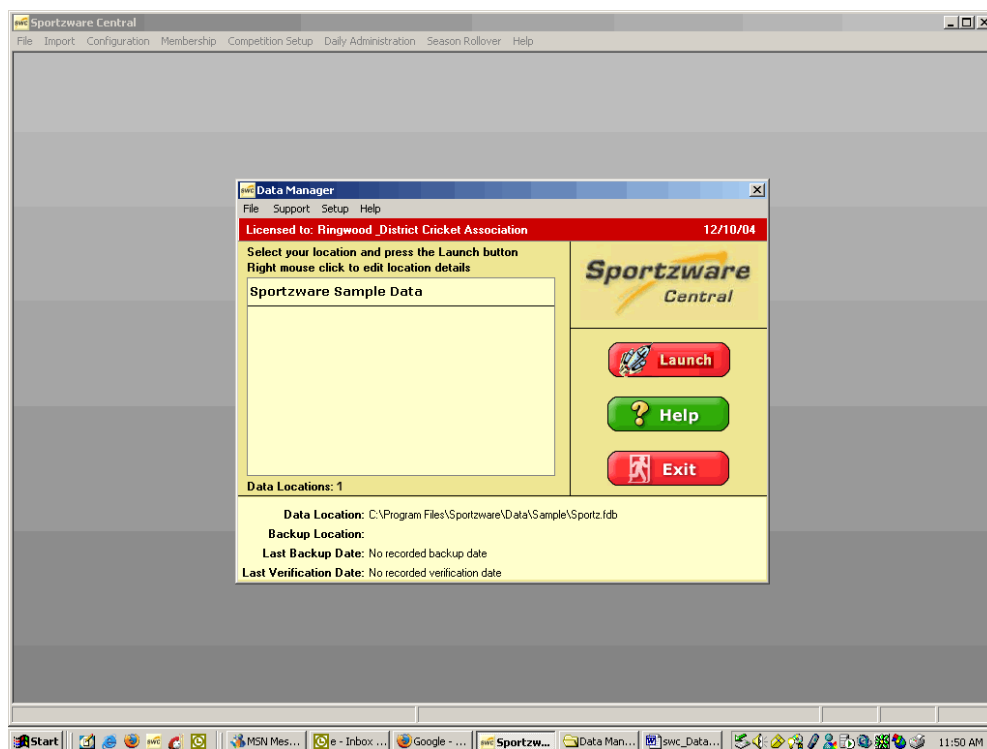
The 'Ok' button will save all changes and close the screen, whilst the 'Cancel' button will close the screen with out saving changes.

- II. Explore Location: This will take you direct to where your database file is stored on your computer and display it in Explorer.

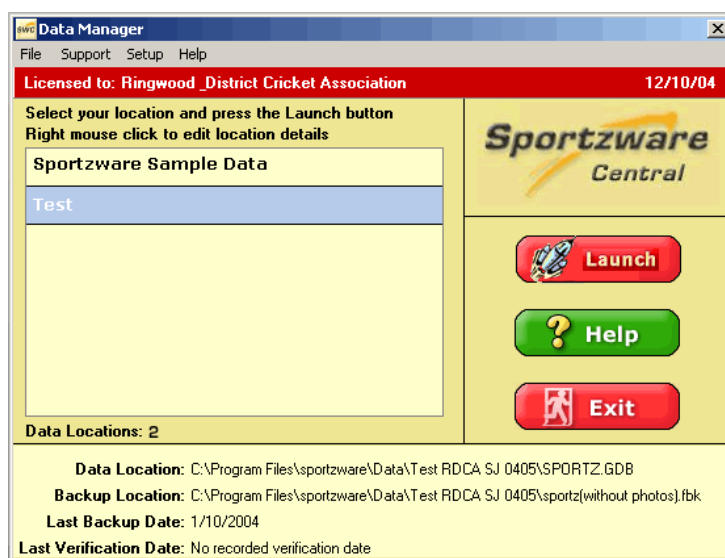


Launching a Location

1. Open Sportzware Central



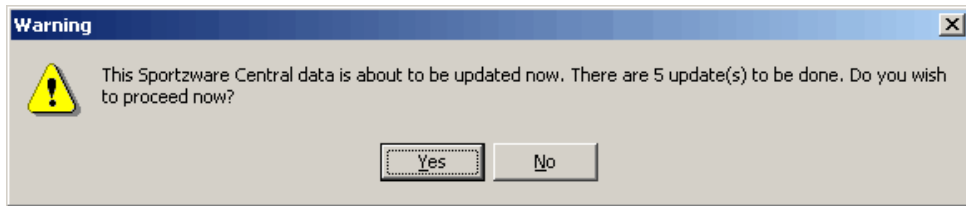
2. Select the location you wish to launch



3. Click on the launch button



4. When you launch your location you may be prompted to run some updates if your data has not previously been updated to the version of the code that you are running. Click on the 'Yes' button to run the updates.



5. Your data will now be updated and upon completion will load your selected location for you.