



## The Pulse – Issue 28

December '10

Hello CC'ers!!

Yes, it is here again. Unbelievable really as yesterday was only May....wasn't it?!?!? I for one am looking forward to some time off over Christmas. Hopefully the weather will co-operate! This year has been a very busy one here at PulseTec Solutions with many new clients and new employees. The team here at PulseTec would like to thank you for your support this year and we look forward to working with you all in the year to come. Remember, suggestions are always welcome as ClientConnect is an evolving product and to make it work even better for you, we value your input too.

Neil, Kim and all the staff at PulseTec Solutions would like to take this opportunity to wish you all a safe, happy Christmas and good fortune & prosperity for all in 2011 !

### Reminders

Our office will be closed for all the public holidays over the Christmas/New Year period. These being the 27<sup>th</sup> and 28<sup>th</sup> December, and the 3<sup>rd</sup> January. We will have reduced staff on the 28<sup>th</sup>, 29<sup>th</sup> and 30<sup>th</sup> December and be back in full strength ready for the New Year from the 4<sup>th</sup> January onwards.

As usual, please send **ALL** correspondence to [support@pulsetecolutions.com](mailto:support@pulsetecolutions.com) NOT to our personal emails because if we are away, you may not be answered and we don't want that to happen. You can also phone us directly on +61 (0)3 9878 7813 or check out our support website <http://support.pulsetecolutions.com> for handy hints and instruction sheets.


## Handy Hint Number 28



## Support Website and Help Documents

Have you visited the PulseTec Solutions Support Website recently? <http://support.pulsetecolutions.com>

On this site, you will find ALL of our past newsletters – each of which contains useful tips and tricks to getting the most out of ClientConnect. To follow is a summary of what we've covered for you this year:

Nov 2010	Forward Date Invoices Customise views in ClientConnect
Oct 2010	Pivot Grid Reporting Online Reports Library
Sept 2010	Responsible Parties
Aug 2010	Reporting on POS Sessions History Report Show Sales
Jul 2010 	Client & Enquiries Easy Edit menu Bookings Explorer – Resources Button – Views – Grouping – Print Bookings list
Jun 2010	SMSs Automated Booking reminders Adhoc SMS messages FAQ – why should I check which version I am using?
Apr 2010	BACKUPS Why should you do backups How to do backups
Mar 2010	REPORTS Deleting unused reports from CC Downloading reports from Online Library
Feb 2010	Direct Adding of a Service Customising Receipt/Invoice templates
Jan 2010	Sign-in Screen Options Display photo at sign-in Display birthday message at sign-in Display warning if already signed in today Sign-in window as popup Custom sounds at sign in

The Support Website also contains many easy to follow documents that can help you with functions that improve your productivity and make life easier! Topics listed here include:

- Mail Merge
- Customising Receipt and Invoice Templates
- Using InfoViews
- Setting up ClientConnect on a Network



If there is a subject that you would like us to cover, please contact us, and we'll help you find a solution.

## **RELEASE NEWS**

### **Version 3 Users**

**Please contact us ASAP.** We are no longer doing any enhancements to V3.5. There are some processes that will need to be completed in order for you to upgrade to Version 4.

### **Version 4 users**

Our latest release - V4.2.7.0 is now available! Simply contact Support when you're ready to upgrade, and we'll guide you through it.

Merry Christmas!

