

The Pulse – Issue 34

June '11

Hello CC'ers!!

Winter this year has struck with a vengeance down here in Melbourne. With the previous mild winters we've been having, it's now a bit of a shock to the system! Getting to the gym after work is really hard as I get home and don't want to go out again and I'm sure that I'm not the only one who feels like this, so bring on the warmer weather! Hey Neil!!!! I'm moving to Queensland!!!

Reminders

As usual, please send **ALL** correspondence to support@pulsetecsolutions.com NOT to our personal emails because if we are away, you may not be answered and we don't want that to happen. You can also phone us directly on +61 (0)3 9878 7813 or check out our support website <http://support.pulsetecsolutions.com> for handy hints, instruction sheets and archived newsletters.

SMS price reduction!!

Great news!! I am pleased to advise that on behalf of our customers, we have successfully negotiated new **lower SMS rates** with our integration partner, MessageNet. These are effective immediately.



Rates for customers that purchase their SMS credits via our co-hosted webpage will find the rates have dropped on average by more than 30% from 24 to 25 cents per SMS to **16.7 cents per SMS**. That means you can now take advantage of ClientConnect's SMS capabilities for even less.

To take advantage of this preferential pricing you must purchase your credits from the co-hosted webpage: <https://www.messagenet.com.au/sportingpulse/>

To learn more about the SMS capabilities of ClientConnect please read our Issue 30 of The Pulse Newsletter (which is on our Support Site <http://support.pulsetecsolutions.com/> along with all the past newsletters), or simply contact the Support Team on 1300 802 377.

Why not use the booking reminders to reduce no-shows, send your Trainers a list of their upcoming bookings and keep in touch with clients using adhoc and mail-merge SMS's?

Your members and clients will appreciate the higher level of service and help you continue to grow your business.

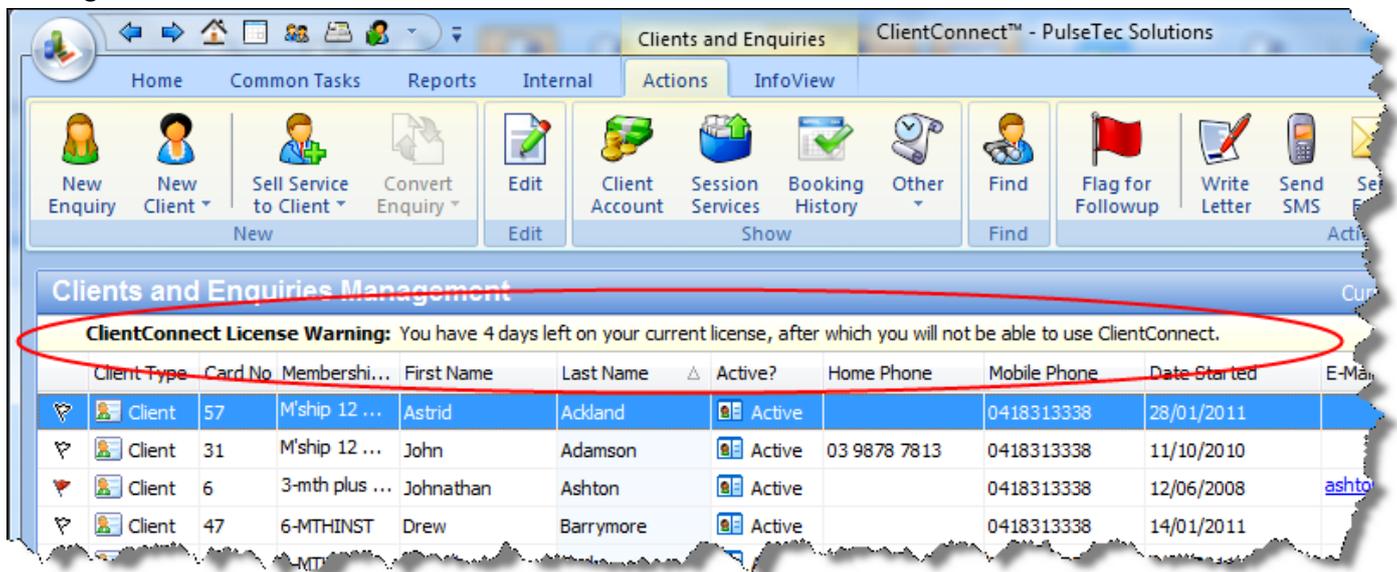
Handy Hint Number 34

License Renewals

As part of its housekeeping procedures, ClientConnect automatically checks and validates your license file. This usually happens as a background task through normal use of ClientConnect.

In some instances, when you log in to ClientConnect, a warning message may appear, stating that your license is about to expire.

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If you notice this warning message at the top of your screen, you should contact Support immediately so we can sort this out for you.

Obviously, it would be frustrating to be 'locked out' of your ClientConnect system, especially if this occurred over a weekend. So give us a call at Support 1300-802-377 as soon as you notice any unusual warnings!

RELEASE NEWS

Version 3 Users

Please contact us ASAP. We are no longer doing any enhancements to V3.5. There are some processes that will need to be completed in order for you to upgrade to Version 4.

Version 4 users

Our latest release - V4.2.10.7 is now available. Please contact us for information regarding the download.



Club and PT Management Software
