The Pulse – Issue 39   November '11

Hello CC'ers!!

GOLD, GOLD, GOLD!!!

Did I mention we won the Gold at the Masters Games in Adelaide? 7 games in 6 days, 3 of those were within 24 hours! I now know what real pain is…and when you are over 45 it's even worse because recovery has taken longer than usual. Perhaps a personal trainer will be in order for pre Games training for our next Masters Games in Torino!

Reminders

As usual, please send **ALL** correspondence to **support@pulsetecsolutions.com** NOT to our personal emails because if we are away, you may not be answered and we don't want that to happen. You can also phone us directly on +61 (0)3 9878 7813 or check out our support website http://support.pulsetecsolutions.com for handy hints, instruction sheets and archived newsletters.

Testimonials

We are currently gathering testimonials from our clients to add to our new website. If you would like to have your comments included, please let us know. We value your feedback and would really appreciate your thoughts, so drop us a line at support@pulsetecsolutions.com

Past Newsletters

Our Support Website has been re-vamped to make it easier to find topics of interest in our past Newsletters.

Check out the new section as we are sure you'll find some articles that will be useful to you!

Newsletters/Tips

- The Pulse Issue 23 - Bookings Explorer Views
- The Pulse Issue 24 - Point of Sale Reporting
- The Pulse Issue 25 - Responsible Parties
- The Pulse Issue 26 - Pivot Grid Reporting
- The Pulse Issue 27 - Forward Date Invoices
- The Pulse Issue 28 - Newsletter Summary
- The Pulse Issue 29 - Compound Memberships; E

Handy Hint Number 39

Open ended Billing in V4.3

With the release of our new version 4.3, we have made some changes to how Open-ended billing is handled. These changes will allow greater flexibility within your billing and you should find them easy to use.

Note that when you sell an Open ended membership, the recurring invoice is not created in the Client's account until the day it is actually due.

The first screen you will see when you make the sale is the transaction screen. This is where you set the billing cycle, starting with the first invoice. The dates will always default to today's date so if your next billing date is not today then you will need to change the 'Billing Start Date'.
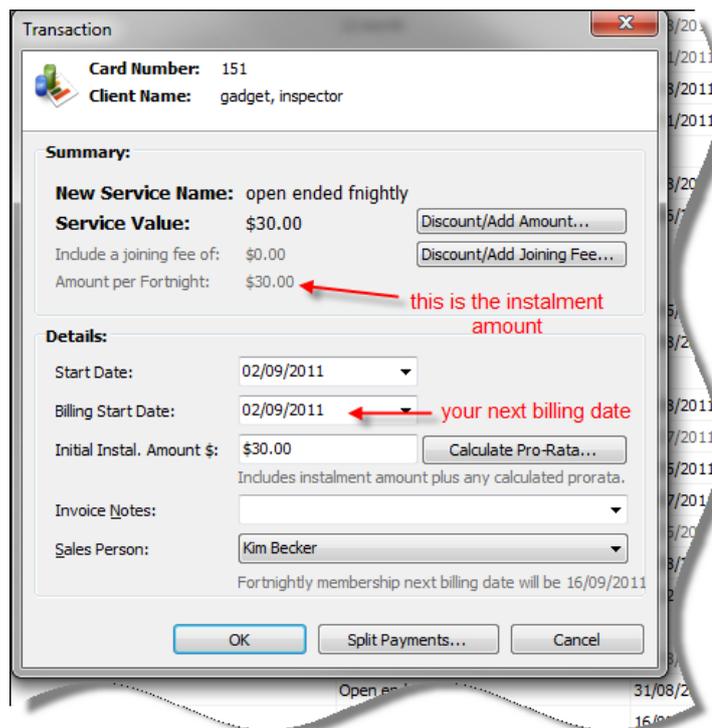
Nov fig. 1.

So if your next billing is on the 7/9 (5 days time), the first instalment is calculated to be $40.71 which is made up of $30 for the normal instalment plus $10.71 for the pro-rata for the extra 5 days between 2/9 and 7/9. The billing cycle will be based on the start date of 7/9 and fortnightly after that.

Nov fig. 2.

So the first invoice for $40.71….

Nov fig.3.

….is due on the 7th which covers from today until the 21st, when the next invoice will be created for the following 2weeks.

Nov fig.4.

Modify Client Billing Cycle

There are now two fields which you can add to the Clients & Enquiries screen called 'Last Billing Date' and 'Next Billing Date'. Last Billing Date was when the last invoice was created and Next Billing Date is when the next invoice will be created.

Nov fig.5.

If you ever need to change the billing cycle for a client, whether you entered them incorrectly initially or they just need to change the DD date, you can now do that very easily.

Open up the clients file and go to the **Recurring (Debit)** tab.

Click on the **'Next Billing Date'** and select the next time you wish the next invoice to be created. From that time on, invoices will be created based on that new date.

Nov fig.6.

If there is a topic that you would like us to cover, or you have a specific task that you need to perform, please give us a call and we can help you find a solution.

RELEASE NEWS

Version 3 Users

Please contact us ASAP. Version 3 is no longer supported. Customers that have a current support agreement can upgrade to V4 at no charge, so please give us a call and we can install the latest features for you. If you do not have a support agreement, please contact us to purchase V4.

Version 4 Users

Our latest release - V4.3.9.0 is now available to customers with current Support Agreements. Please contact us for information regarding the download.