The Pulse – Issue 46   June '12

Version 5 of ClientConnect is now available to customers with current Support Agreements. As detailed in past newsletters, this version includes new developments such as Class Sign-ins, Martial Arts Gradings and other features using the new Office 2010 look and feel. Please contact Support for information regarding the download.

RELEASE NEWS

Our much anticipated new release, **Version 5,** can now be rolled out to customers with current Support Agreements.

This new version has *significant changes* with regard to the look & feel of ClientConnect.

We recommend that you review the Release Notes *before* you load the upgrade.

Some of the new developments include:-

- The Sign-In screen has been re-developed to accommodate different options for Client and Class Sign Ins.

- There are exciting new developments that manage Gradings. These will suit Martial Arts and other progressive level programs.

- Many of the Control Panel and setup items have been moved/re-grouped to more logical locations.

Alternatively, you may wish to remain on Version 4 with the current look and feel. Should this be the case, please ensure that you install V4.3.18.0.

Please contact Support for information regarding these downloads.

Handy Hint Number 46

Anti Virus Software

We have received calls from worried customers saying that ClientConnect 'wasn't working'! They couldn't do any back-ups, couldn't save changes to client details and the whole screen was outlined in red!!

Now it would be highly unlikely that ClientConnect would suddenly stop working when nothing had been changed in the application itself.

What HAD been changed was that these customers had installed a new, free version of an Anti-Virus program that treated ClientConnect as a threat, and hence, stopped any file changes on the computer. (These clients needed to advise the Anti-Virus program that ClientConnect was safe and all was ok).

BEFORE you install new applications, especially those that are free, you should make sure you know what you are getting and the possible consquences to your existing applications.

If you would like to know more about free, reliable AV products, read more here

Reminders

As usual, please send **ALL** correspondence to **support@pulsetecsolutions.com** NOT to our personal emails because if we are away, you may not be answered and we don't want that to happen. You can also phone us directly on +61 (0)3 9878 7813 or check out our support website http://support.pulsetecsolutions.com for handy hints, instruction sheets and archived newsletters.

If there is a topic that you would like us to cover, or you have a specific task that you need to perform, please give us a call and we can help you find a solution.