

The Pulse – Issue 41

January '12

Dear CCers!

Happy New Year! We hope you all enjoyed the Christmas holiday season and managed to re-charge the batteries ready for a busy and prosperous 2012. We look forward to working with you this year.

Reminders

As usual, please send **ALL** correspondence to support@pulsetecsolutions.com NOT to our personal emails because if we are away, you may not be answered and we don't want that to happen. You can also phone us directly on +61 (0)3 9878 7813 or check out our support website <http://support.pulsetecsolutions.com> for handy hints, instruction sheets and archived newsletters.

Handy Hint Number 41

Need a Barcode Scanner or keytags?



Did you know that we can supply a Motorola Laser Barcode Scanners that can easily be installed to run with your ClientConnect system? You can then quickly and easily scan your barcoded Stock Items and your Members using custom designed Key Tags.

No more lines of clients waiting to check in, simply scan their member cards and they are through!

Point of Sale is a breeze as you can easily scan your Stock items that are purchased and the sale is complete!

Please contact Sales@pulsetecsolutions.com for more information or call 1300-802-377 or visit www.pulsetecsolutions.com

Processing for the New Year

Backup

As recommended in last month's newsletter, it is a good idea to have a **Backup** of your ClientConnect system that you file away and keep, in case it is ever required.

Forward Date Invoice

Also, if you closed your gym or studio over the Christmas break, you may now need to change the Due Dates of client invoices to allow for this period. To do this, please refer to Forward Date Invoices guide.

SMS Pricing

Rates for customers that purchase their SMS credits via our co-hosted webpage pay only **16.7 cents per SMS**. Why not take advantage of ClientConnect's SMS capabilities for this great low price?

To take advantage of this preferential pricing you must purchase your credits via the co-hosted webpage: <https://www.messagenet.com.au/sportingpulse/>

To learn more about the SMS capabilities of ClientConnect please read our Issue 30 of The Pulse Newsletter (which is on our Support Site <http://support.pulsetecolutions.com/> along with all the past newsletters), or simply contact the Support Team on 1300 802 377.

Why not use the booking reminders to reduce no-shows, send your Trainers a list of their upcoming bookings and keep in touch with clients using adhoc and mail-merge SMS's?

Your members and clients will appreciate the higher level of service and help you continue to grow your business.

RELEASE NEWS

Version 4 Users

Our latest release - V4.3.14.0 is now available to customers with current Support Agreements. Please contact us for information regarding the download.

If there is a topic that you would like us to cover, or you have a specific task that you need to perform, please give us a call and we can help you find a solution.

HAPPY NEW YEAR!!