

The Pulse – Issue 42

February '12

Reminders

As usual, please send **ALL** correspondence to support@pulsetecsolutions.com NOT to our personal emails because if we are away, you may not be answered and we don't want that to happen. You can also phone us directly on +61 (0)3 9878 7813 or check out our support website

<http://support.pulsetecsolutions.com> for handy hints, instruction sheets and archived newsletters.

Handy Hint Number 42

Sessions with different time values

In ClientConnect, you have the ability to modify how many sessions are being deducted when a client attends a session.

This would allow you to sell a Package with ½ hour sessions. The client could then use this package to book in for sessions that were either ½ hour or 1 hour in duration.

To set this up, you need separate Booking Types to manage each of the durations that you require. It would be a good idea to name these Booking Types including their duration as well eg. 1 on 1 PT ½ hour, 1 on 1 PT 1 hour (deduct 2), etc.

Services and Packages

The Package that you sell to your client would be for half hour sessions, eg. 20 x 30 minute sessions. The client can then use these to attend at ½ hour or 1 hour bookings.

Booking Types

In Manage Booking Types, you will find the option which allows you to take off more than 1 session when you mark someone as attended.

Configure Booking Type - 1 on 1 PT session

Provide other details for this booking type



Booking Reminders
You can have new bookings of this type automatically have a reminder set.

Turn on reminder by default

Client Attendances
If you want to allow clients to attend bookings of this type without having to consume a session from a package, tick this option.

Allow clients to attend without a package
(Warning: checking this box overrides the settings in 'Client Sessions' (in the Options screen) for this Booking Type)

You can specify how many sessions to deduct from a client's service package each time they attend a booking. Normally, this is simply set to one (1), however you can set a different value here is required.

Deduct: 1 sessions from the client's package each attendance

So for the ½ hour Booking Type, you would deduct 1 x half hour session from the client's package. For the 1 hour Booking Type, you would deduct 2 x half hour sessions = 1 hour from the client's package.

You would then need to link the package to this Booking Type. (You probably wouldn't use this Booking Type for any other packages – as it deducts 2 sessions each attendance).

Configure Booking Type - 60 min PT (deduct 2)

Daily Processes: You have not yet executed your daily run for one or more previous days. Click [here](#) to execute them now.

Link this booking type to specific services and packages



Select the services and packages to link to

You can link this booking type to one or more services and packages so that when adding participants to bookings of this type you can only select those packages that are appropriate.

- 10 Bike Sessions -instalment
- 10 Bike Sessions -instalment (Copy)
- 10 Bike Sessions -upfront-punchcard
- 10 PT sessions - 1 per week - upfront
- 2 per f/n total 6 reset
- 20 PT sessions - 2 per week - add sessions
- 20 PT sessions - 2 per week - reset session
- 28 day special - 1month
- 28 day special - 6 months

Adding Clients to Bookings

So then when you add the client to a normal 30min booking, 1 session will be deducted from the package. If you add them to a "60 min PT (deduct 2)" booking, it will take two sessions off that package. So the client can attend 30 minute or 60 minute bookings, using that one package.

Personal Details Services Membership Contacts and Marketing Account Recurring (Debit) **Bookings** Responsible Parties Messages Documents

Client Bookings List

Date Last In: 15/01/2012 12:00 PM Total Attendances: 0 (Includes membership sign-ins)
Attendances this Month: 3

Print Export... Display Bookings From: 3/01/2012 To: 15/01/2012 Remove Bookings...

Session Status	Booking	Service	Resources	Start	Finish
Attended	One-on-One Personal Training	20 PT sessions - 2 per week - add ses...	Peter Watson	3/01/2012 9:00 AM	3/01/2012 9:30 AM
Attended	60 min PT (deduct 2)	20 PT sessions - 2 per week - add ses...	Lynne Parker	13/01/2012 8:30 AM	13/01/2012 9:30AM
Attended	60 min PT (deduct 2)	20 PT sessions - 2 per week - add ses...	Lynne Parker	15/01/2012 12:00 PM	15/01/2012 1:00 PM



Club and PT Management Software

RELEASE NEWS

Version 4 Users

Our latest release - V4.3.16.0 is now available to customers with current Support Agreements. Please contact us for information regarding the download.

If there is a topic that you would like us to cover, or you have a specific task that you need to perform, please give us a call and we can help you find a solution.