

The Pulse – Issue 65

March '14

The [Australian Fitness & Health Expo](#) is just around the corner - and being held in Melbourne this year. (Melbourne being a much nicer city than Sydney.. Did we really just say that??!!) You're all invited to come and visit us to see our exciting new products and meet the team. If you think we're only about [ClientConnect](#), think again!

Version 2 of PT.Transact will be unveiled with great new features that our mobile trainers have been asking for - including the ability to delete an invoice, but more importantly, it introduces the ability to set up recurring payments for sessions sold! Check it out on [Facebook](#) if you want the first look!

[GymBrand](#) version 4 will be released in the first week of April with some fabulous enhancements. Drop by our stand to find out more.

We encourage you all to pre-register for FREE entry. [Here's how!](#)

And as always, the newsletter has some inside information on getting the best out of ClientConnect, GymBrand and WorkOutConnect. There's an exciting new update in [ClientConnect](#) - read about it below!



Australian Fitness and Health Expo

Come and see PulseTec Solutions at stand N7 at the upcoming Australian Fitness and Health Expo - Melbourne Convention and Exhibition Centre 4-6 April 2014.

You will have the opportunity to meet with us face-to-face and see our latest products and services. Pre-register as a Trade/Industry visitor for FREE entry.

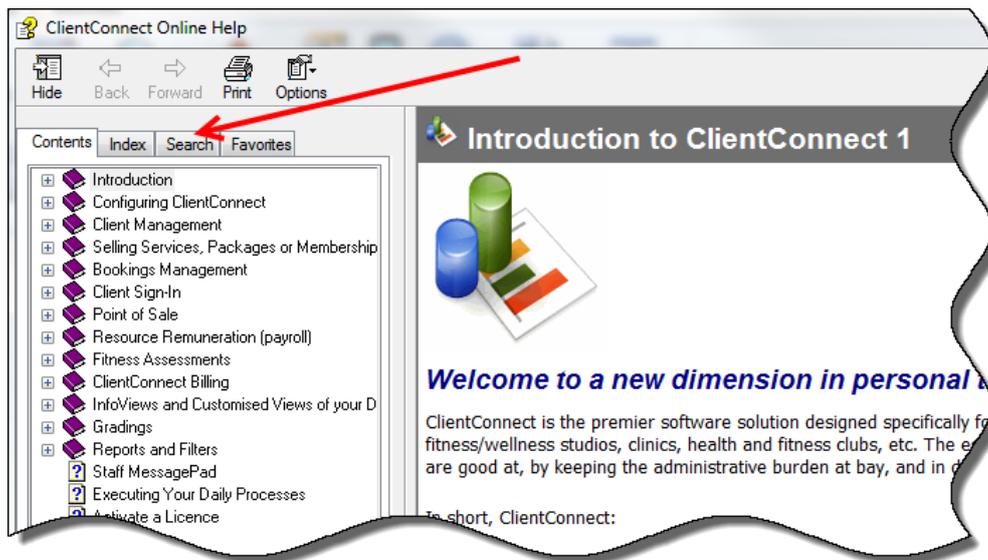
We look forward to seeing you there!
Friday 4 April - Sunday 6 April
Melbourne Convention & Exhibition Centre
9.30am-5.30pm



Have a quick question but don't have time to call us?

 If you've recently upgraded to V5.6, you can simply open ClientConnect and hit the 'F1' function key on your keyboard. Our Online Help system has been completely re-vamped and updated so you can find answers to commonly asked questions in your own time!

Use the 'Search' tab to find your item by keyword.



Please be sure to contact support@pulsetecolutions.com if you can't find what you're looking for or have some feedback for us.

Note that older versions of ClientConnect do have Online Help, but some of the topics may be out of date or missing!



GymBrand - How to put videos into your App!

The easiest way to put videos into your app is with a Youtube tab.

A Youtube tab displays your Youtube channel in a clean and clear way on mobile devices without the user having to leave the App. You and your app users can post and view comments about each video clip and see how many 'likes' and plays it has had.

It is also possible to embed videos elsewhere in your app, such as in info tabs and events. Just [ask us how](#).





WorkOutConnect is mobile!

Did you know that WorkOutConnect is available on both iOS and Android. Download the app "FitnessBuilder" from the App Store and Android Market onto your device. Just login and all your account data (workouts, logs, etc.) will sync to the mobile device. Make sure to wait for the sync to complete before checking to see if all your data appears on the mobile version.



Retention Management

Just Five Minutes

RM have published an interesting article about whether you can/should spend 'just five minutes' with your current members. Does it really make a difference to your Retention rates? Find out here.

While you're on RM's website, why not download their free ebook that contains some great initiatives to help win the war on attrition. <http://www.retentionmanagement.com/ebookwelcome/>

Reminders

As usual, please send **ALL** correspondence to support@pulsetecsolutions.com NOT to our personal emails because if we are away, you may not be answered and we don't want that to happen.

You can also phone us directly on +61 (0)3 9878 7813 or check out our support website <http://support.pulsetecsolutions.com> for handy hints, instruction sheets and archived newsletters.

RELEASE NEWS

Our latest release - Version 5.6.2.0 is now available to customers with current Support Agreements. Please let us know if you missed out and we can send you the relevant information!